



## Dormant Account Reclaim Form

**IMPORTANT** – The notes overleaf should be read before filling out this form. Any field containing\* is a mandatory field and must be completed.

### PANEL A | CUSTOMER INSTRUCTION – see notes 1 and 2

I/we wish to (Please only tick one box):    Reactivate Account and leave on Deposit     Close Account and Repay Funds

Dormant Holding(s)

I/we confirm the Deposit Account Book listed above cannot be located

### PANEL B | CUSTOMER(S) DETAILS – see notes 1 and 2

(1) Title\*  First Name\*

Surname\*

Date of Birth\*

Current Address\*

(2) Title\*  First Name\*

Surname\*

Date of Birth\*

Contact Telephone Number\*

Eircode

Previous Address (if any)

Eircode

Former Name Details (if applicable) Title  First Name  Surname

Any other existing Ireland State Savings account numbers (excluding Prize Bonds) (1)  (2)  (3)

### PANEL C | THIS PANEL MUST BE SIGNED BY ALL HOLDERS AND WITNESSED – see note 3

**Declaration and Signature:** Please sign below to confirm you have read and understand the notes overleaf including the notes regarding Evidence of Identity and Personal Data.

Signature (1)\*  Signature (2)\*

**Witness:** I confirm that the holder(s) named above have signed in my presence and have provided **current and valid proof of name documentation and two current and valid proof of address documents (not older than 6 months)**. I also confirm that the proof documentation provided has been photocopied and the photocopies have been marked as 'original sighted' and are enclosed with this form.

Witness Name\* (BLOCK CAPITALS)

Witness Contact Tel. No\*

Witness Address\* (BLOCK CAPITALS)

Witness Occupation\* (BLOCK CAPITALS)  Eircode

Witness Signature\*  Date\*

IMPORTANT  
Witness Official  
Stamp\*

Please note, all relevant photocopies of proof documentation must be certified by an independent witness, stamped and returned along with this form to: Ireland State Savings, FREEPOST, Customer Administration, GPO, Dublin 1, D01 F5P2.



**IMPORTANT NOTES – To be read before filling out this form**

**1. GENERAL INFORMATION**

Please complete the form in BLOCK CAPITALS using blue or black ink and return the completed form together with the original or certified<sup>1</sup> copies of proof documentation to:- Ireland State Savings, FREEPOST, Customer Administration, GPO, Dublin 1, D01F5P2. Please note, all fields containing \* are mandatory fields and must be completed. This form is also available for download at statesavings.ie or on request by calling 0818 20 50 60 / 01 705 7200.

Under the terms of the Dormant Accounts Act 2001, all financial institutions, are required to identify accounts/investments where a transaction has not taken place for the past 15 years or more, and to designate these accounts/investments as being dormant. Where an account/investment is so designated, the total value of the holding, (including interest) is transferred without further notice to the Dormant Accounts Fund held by the National Treasury Management Agency (NTMA), who manage the fund on behalf of the State. Balances transferred to the Dormant Accounts Fund remain the property of the account holder and can be reclaimed at any time, subject to advance notice as prescribed in the Act. In total, it may take up to 56 days for a claim from the Dormant Accounts Fund to be processed. Interest, where applicable (product and issue specific), will continue to be earned in the appropriate manner. We may need to phone you to clarify details relating to your request. We will always ask security questions to confirm your identity and confirm details of your request. We will never ask you to disclose information such as your PPSN, Bank Account details, Passwords etc. If you have any doubts, please immediately phone the Ireland State Savings Team - 0818 20 50 60 / 01 705 7200.

**2. FORM COMPLETION**

Panels A, B and C overleaf must be completed. The relevant Deposit Account Book/Original Investment Document should be returned with this form. Where the Deposit Account Book/Original Investment Document cannot be located please indicate by ticking the relevant box in Panel A.

**3. SIGNATURE & WITNESS**

Please ensure all parties to the account sign Panel B in the presence of an independent witness which must be any one of the following; A Post Office Official, Member of An Garda Síochána, or a practising Solicitor / Commissioner for Oaths.

All Dormant Account reclaims must be accompanied by original documents or certified<sup>1</sup> copies of original documents as follows; **ONE** current and valid proof of name document and **TWO** current and valid proof of address documents (not older than 6 months) displaying the new quoted address. All original documents supplied will be returned to you. Should you have any queries or difficulty in providing this documentation, please contact us on 0818 20 50 60 / 01 705 7200. **All account holders named on the account must supply this proof documentation.**

Acceptable proof of address documentation includes original or \*certified copies of any **TWO** of the following: Current (not older than 6 months) and valid Household bill (electricity, telephone, gas), Bank, Building society or Credit Union statement, official document from the Revenue Commissioners or the Department of Employment Affairs and Social Protection. Acceptable proof of name documentation includes original or certified copies of any **ONE** of the following: Current and valid EU Driving Licence or Passport. All original documents will be returned to you.

**Please ensure that all of the required proof documentation has also been appropriately witnessed as set out in Panel C.**

<sup>1</sup>*Certified Copy - You may bring the original documents to any Post Office where a Post Office Official can photocopy the original to certify it is a true copy of the original. Alternatively you can bring the original documents to a Member of An Garda Síochána or a practising Solicitor / Commissioner for Oaths where they can photocopy the original and stamp it to certify it is a true copy of the original.*

**Notes on Evidence of Identity and Personal Data** Extract from The General Terms and Conditions and Specific Conditions dated 31st July 2024

**2. EVIDENCE OF IDENTITY & OTHER INFORMATION**

- 2.1 You are required to confirm your identity to us (including your surname, first name, date of birth and address) from time to time for the purposes of:
  - (a) the Agreement (including any Transaction);
  - (b) the administration of your Product(s) and any other State Savings Product(s) that you may hold now or in the future; and
  - (c) associated legal purposes, including compliance with statutory obligations relating to the prevention of money laundering and terrorist financing and any related guidance issued by relevant regulatory bodies, and account security and fraud prevention.
- 2.2 We may verify your identity:
  - (a) electronically (by reference to information supplied by you, including your Personal Public Service Number (PPSN)); or
  - (b) manually (by reference to acceptable original or certified copy documentation supplied by you, which may include documents such as your current passport, current EU driving licence, recent utility bill, recent account statement from a bank, building society or credit union, your Public Services Card and/or other official documentation issued to you by the Revenue Commissioners or the Department of Social Protection).
- 2.3 Where you have not provided evidence of your identity to our satisfaction for the purposes set out in condition 2.1, we will advise you and we will not proceed with your application to purchase the Product until your identity has been verified to our satisfaction.
- 2.4 We may also require you to provide certain other information to us about your nationality, employment status, source of funds (e.g. savings or income) and other information for the purposes of compliance with statutory obligations relating to the prevention of money laundering and terrorist financing and any related guidance issued by relevant regulatory bodies.
- 2.5 Where you have been requested to provide information pursuant to condition 2.4 and have not done so we will advise you and we will not proceed with your application to purchase a Product until the requested information has been provided to us.

**3. PERSONAL DATA**

- 3.1 This condition 3 (Personal Data) sets out a summary of the personal data that we may process in relation to you in connection with the Products, together with a summary of your data protection rights. A full copy of our Ireland State Savings Data Protection Statement is available at statesavings.ie/help-support/help-articles/state-savings-data-protection-statement. If you would prefer to obtain a hard copy of the Ireland State Savings Data Protection Statement you can also

- write to us to request a copy at Data Protection Officer, Ireland State Savings, GPO, FREEPOST, Dublin 1, D01 F5P2.
- 3.2 The NTMA is the Controller (as defined in, and for the purpose of, the General Data Protection Regulation (GDPR)) for all personal data supplied by you. The Minister for Finance and the NTMA are each a 'specified body' for the purposes of sections 262 to 270 and schedule 5 of the Social Welfare Consolidation Act 2005, as amended, under which the NTMA and the Minister for Finance are both authorised to process personal data including PPSNs for certain purposes.
- 3.3 We will collect, process and use personal data relating to you, including your PPSN and the information referred to in condition 2 (Evidence of Identity & Other Information): (a) as necessary for the performance of the Agreement (including any Transaction); (b) for the administration of your Product(s) and any other Ireland State Savings Product(s) that you may hold now or in the future; and (c) for associated legal purposes, including compliance with statutory obligations relating to prevention of money laundering and terrorist financing and any related guidance issued by relevant regulatory bodies, and account security and fraud prevention.
- 3.4 You acknowledge the collection, processing and use of your personal data (including your PPSN) for the purposes as outlined in 3.3.
- 3.5 Personal data may be processed by us, our Agents, and any third-party service providers acting on our behalf for the purposes of the Agreement and for associated legal purposes and for any other purpose required for or reasonably incidental to the performance of the Agreement.
- 3.6 We will retain your personal data for as long as you have a holding with Ireland State Savings and otherwise in accordance with applicable data protection law and statutory obligations (including under legislation relating to prevention of money laundering and terrorist financing).
- 3.7 Subject to your consent, your personal data may be used by us, or our Agents, for the purpose of marketing Ireland State Savings Products. Where you hold more than one Product, the preferences indicated most recently by you will apply to all Products held by you to which the General Terms and Conditions apply.
- 3.8 Subject in each case to certain exceptions, you have the right to request access to and a copy of your personal data held by us in accordance with the GDPR, to have your personal data corrected where it is inaccurate or misleading, to have your personal data erased, to object to the processing of your personal data by us, to request the restriction of the use of your personal data, to withdraw your consent to the processing of your personal data, where we rely on your consent to process it, to request data portability in relation to your personal data. Should you wish to avail of any of these rights, please contact the Data Protection Officer, Ireland State Savings, GPO, FREEPOST, Dublin 1, D01 F5P2. You also have the right to lodge a complaint with the Data Protection Commission. See dataprotection.ie for more information.