



## **Update of Customer Information and Documentation for Post Office Savings Bank and other State Savings customers**

Under the Criminal Justice Act (Money Laundering & Terrorist Financing) Acts 2010 and 2013, all financial institutions, including designated bodies such as An Post, are required by law to verify customers' identities and their residential addresses. The same legislation also requires financial institutions to ensure that customer identity verification information is kept up to date.

You may have received a letter from State Savings asking you to confirm your Name, Address, Date of Birth and Personal Public Service Number (PPSN) by completing a 'customer compliance' form and returning it to us with copies of each of the items below:

- Photocopy of a Proof of Name (Photographic ID) e.g. of your Current Passport or Current EU Driving Licence or Public Services card
- Photocopy of a Proof of PPSN document e.g. of your Public Services card, Letter or Document from Revenue/Social Welfare, Medical Card, Payslip showing your PPSN

Should you not be in a position to provide any of the above types of identity documents or have any other related queries please contact us on 01 7057080.

We are aware that some of these requests may be inconvenient for you, but we hope you will understand that we have a duty to comply with the Act and failure to respond could result in our being unable to provide services to you.

State Savings